

knowmore office closures

**know
more**

Free legal help to navigate
the Royal Commission

Free advice line 1800 605 762 | Website knowmore.org.au

knowmore's services

knowmore legal service was established in 2013 to work with the Royal Commission into Institutional Responses to Child Sexual Abuse. The Royal Commission will be finishing at the end of 2017. **knowmore** has been funded to continue providing services to clients until the end of March 2018.

In preparation for the end of **knowmore**, it was decided that its four offices, in Perth, Sydney, Brisbane and Melbourne, would be closed in stages. In December 2016 the office in Perth was closed.

When will the other knowmore offices be closing?

- **Melbourne**

The Melbourne office will close in November 2017.

- **Brisbane and Sydney**

The offices in Sydney and Brisbane will close in March 2018.

Can I still receive help from knowmore when the Melbourne office is closed?

Yes. If you need more help after the Melbourne office is closed, you can contact **knowmore** on 1800 605 762 and speak to staff from our Sydney or Brisbane offices.

Can I ask for a copy of my documents?

If you would like to request your documents **before** the Melbourne office closes, you can contact the Melbourne office on (03) 8633 7400.

If you would like to request your documents **after** the Melbourne office closes, you can contact our Sydney office on (02) 8267 7400.

Before the Brisbane and Sydney offices close, clients who have not requested their documents will be informed about where their documents will be stored.

Where can I get more information?

Clients will be kept updated about the office closures and will be told where their documents will be stored.

Information will also be available on the **knowmore** website about the office closures, document storage and importantly about the Commonwealth Redress Scheme, which is due to commence in 2018.

If you have further questions you can contact **knowmore**.

Contact knowmore

Free advice line 1800 605 762

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knowmore is a program of National Association of Community Legal Centres ABN 67 757 001 303 ACN 163 101 737.

NALCLC acknowledges the traditional owners of the lands across Australia upon which we live and work. We pay deep respect to Elders past and present.

The information provided in this factsheet is for information only. It must not be relied on as legal advice. You should seek legal advice about your own particular circumstances. | Last updated: 2017 © **knowmore**