

knowmore National Redress Scheme

1 July 2018 – 31 October 2018

Total calls and clients



7843

Total 1800 calls nationally (637 in first two days)



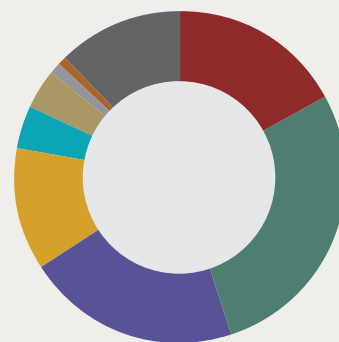
2703

clients (intake completed)

44%

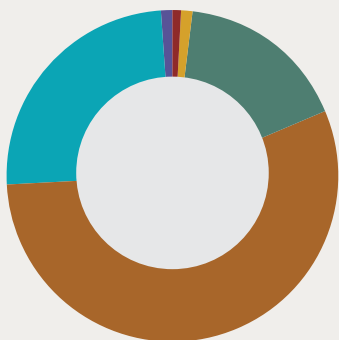
new clients

Calls came from



NSW	17%
QLD	28%
VIC	21%
WA	12%
SA	5%
TAS	3%
ACT	1%
NT	1%
International/Other	12%

Age As at 16 October 2018



0-18	<1%
19-25	1%
26-45	17%
46-65	56%
66-85	25%
86+	<1%

Our clients



12%

priority clients



23%

identify as Aboriginal and/or Torres Strait Islander



32%

identified as female



68%

identified as male

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for survivors

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* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

knowmore

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Service delivery

Lawyers and paralegals



37

Social workers/counsellors



6

Aboriginal and Torres Strait Islander engagement advisors



6

Intake and client services staff



11

Brisbane

Level 20, 144 Edward Street

Brisbane QLD 4000

PO Box 2151

Brisbane QLD 4001

Sydney

Level 7, 26 College Street

Sydney NSW 2000

PO Box 267, Darlinghurst

Sydney NSW 1300

Melbourne

Level 15, 607 Bourke Street

Melbourne VIC 3000

PO Box 504, Collins Street West

Melbourne VIC 8007

e: info@knowmore.org.au

www.facebook.com/knowmorelegal

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knowmore is a program of National Association of Community Legal Centres ABN 67 757 001 303 ACN 163 101 737.

NACLCL acknowledges the traditional owners of the lands across Australia upon which we live and work. We pay deep respect to Elders past and present.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.