

knowmore National Redress Scheme

1 July 2018 – 30 November 2018

Total calls and clients



9506

Total 1800 calls nationally (637 in first two days)



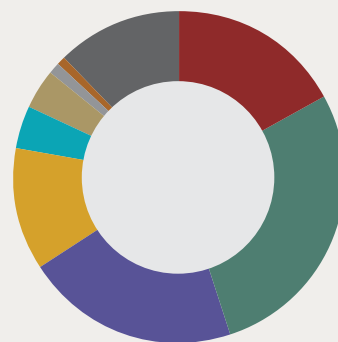
3050

clients (intake completed)

44%

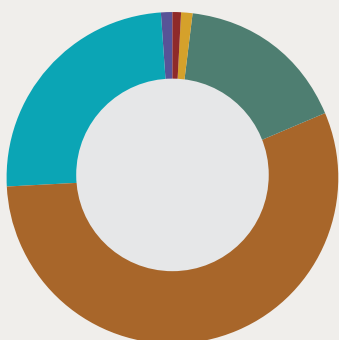
new clients

Calls came from



NSW	16%
QLD	27%
VIC	20%
WA	12%
SA	4%
TAS	4%
ACT	1%
NT	1%
International/Other	15%

Age As at 16 October 2018



0-18	<1%
19-25	1%
26-45	16%
46-65	59%
66-85	24%
86+	<1%

Our clients



16%

priority clients



22%

identify as Aboriginal and/or Torres Strait Islander



31%

identified as female



69%

identified as male

knowmore free legal help for survivors

1800 605 762 | knowmore.org.au

* Notes re Priority Clients

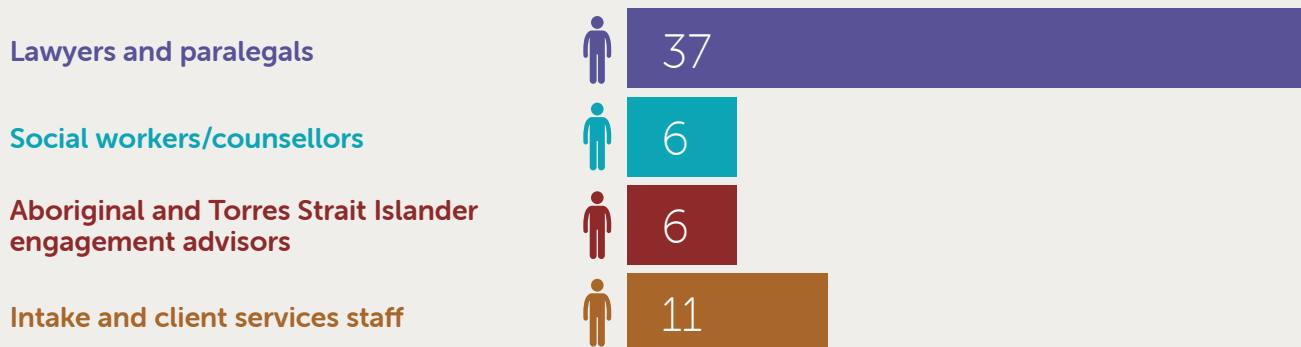
Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

knowmore

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Service delivery



Brisbane

Level 20, 144 Edward Street

Brisbane QLD 4000

PO Box 2151

Brisbane QLD 4001

Melbourne

Level 15, 607 Bourke Street

Melbourne VIC 3000

PO Box 504, Collins Street West

Melbourne VIC 8007

Sydney

Level 7, 26 College Street

Sydney NSW 2000

PO Box 267, Darlinghurst

Sydney NSW 1300

e: info@knowmore.org.au

www.facebook.com/knowmorelegal

[@knowmorelegal](https://www.instagram.com/knowmorelegal)

knowmore free legal help
for survivors

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knowmore is a program of National Association of Community Legal Centres ABN 67 757 001 303 ACN 163 101 737.

NACLCL acknowledges the traditional owners of the lands across Australia upon which we live and work. We pay deep respect to Elders past and present.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.