

# knowmore

## National Redress Scheme

1 July 2018 – 30 November 2019

### Total calls and clients



**25,330**

Total 1800 calls  
nationally



**5,508**

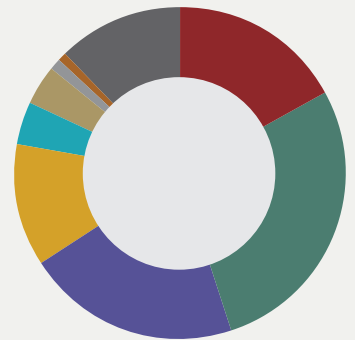
clients (intake  
completed)

**66%**

new clients  
since the Royal  
Commission

As at 30 November 2019

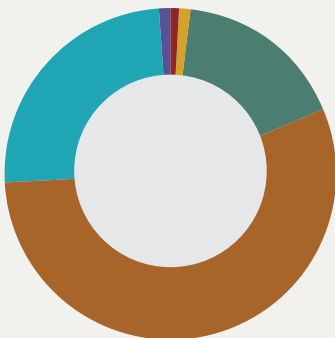
### Clients came from



NSW	19%
QLD	28%
VIC	20%
WA	13%
SA	5%
TAS	4%
ACT	1%
NT	1%
International/Other	8%

As at 30 November 2019

### Age



0-18	<1%
19-25	1%
26-45	18%
46-65	56%
66-85	24%
86+	<1%

As at 30 November 2019

### Our clients



**23%**

priority clients



**26%**

identify as  
Aboriginal and/  
or Torres Strait  
Islander



**40%**

identified  
as female



**60%**

identified  
as male

As at 30 November 2019

**knowmore** free legal help  
for survivors

#### \* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

knowmore is a program of National Association of Community Legal Centres ABN 67 757 001 303 ACN 163 101 737.

NACLC acknowledges the traditional owners of the lands across Australia upon which we live and work. We pay deep respect to Elders past and present.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.

1800 605 762 | [knowmore.org.au](http://knowmore.org.au)