

knowmore National Redress Scheme

1 July 2018 – 29 February 2020

Total calls and clients



27,837

Total 1800 calls nationally

As at 29 February 2020



5,943

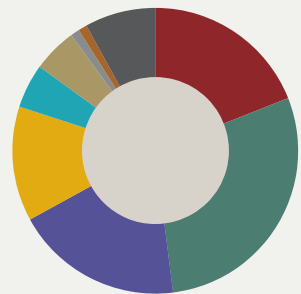
clients (intake completed)

68%

new clients since the Royal Commission

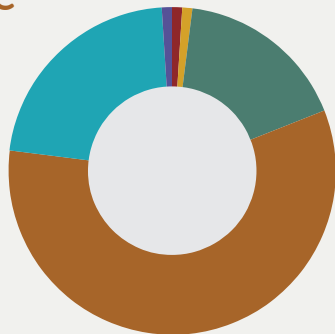
Clients came from

As at 29 February 2020



NSW	19%
QLD	29%
VIC	19%
WA	13%
SA	5%
TAS	5%
ACT	1%
NT	1%
International/Other	7%

Age



0-18	<1%
19-25	1%
26-45	17%
46-65	58%
66-85	22%
86+	<1%

As at 29 February 2020

Our clients

As at 29 February 2020



23%

priority clients



26%

identify as Aboriginal and/or Torres Strait Islander



38%

identified as female



61%

identified as male

Brisbane

Level 20, 144 Edward Street
Brisbane QLD 4000
t 07 3218 4500

Melbourne

Level 15, 607 Bourke Street
Melbourne VIC 3000
t 03 8663 7400

Sydney

Level 7, 26 College Street
Sydney NSW 2000
t 02 8267 7400

Perth

Level 5, 5 Mill Street
Perth WA 6000
t 08 6117 7244

knowmore free legal help
for survivors

1800 605 762 | knowmore.org.au

* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

knowmore is a program of National Association of Community Legal Centres
ABN 67 757 001 303 | ACN 163 101 737.

NACLC acknowledges the traditional owners of the lands across Australia upon which we live and work. We pay deep respect to Elders past and present.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.