

knowmore National Redress Scheme

1 July 2018 – 31 May 2020

Total calls and clients

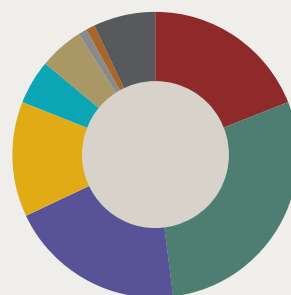


31,558
Total 1800 calls
nationally



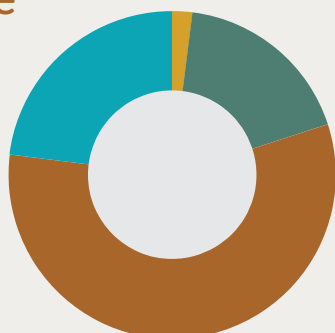
6,368
clients (intake
completed)
72%
new clients
since the Royal
Commission

Clients came from



| | |
|---------------------|-----|
| NSW | 19% |
| QLD | 29% |
| VIC | 20% |
| WA | 13% |
| SA | 5% |
| TAS | 5% |
| ACT | 1% |
| NT | 1% |
| International/Other | 7% |

Age



| | |
|-------|-----|
| 0-25 | 2% |
| 26-45 | 18% |
| 46-65 | 57% |
| 66+ | 23% |

Our clients



24%
priority clients



26%
identify as
Aboriginal and/
or Torres Strait
Islander



40%
identified
as female



60%
identified
as male

Brisbane
Level 20, 144 Edward Street
Brisbane QLD 4000
t 07 3218 4500

Melbourne
Level 15, 607 Bourke Street
Melbourne VIC 3000
t 03 8663 7400

Sydney
Level 7, 26 College Street
Sydney NSW 2000
t 02 8267 7400

Perth
Level 5, 5 Mill Street
Perth WA 6000
t 08 6117 7244

knowmore free legal help
for survivors

1800 605 762 | knowmore.org.au

* **Notes re Priority Clients**

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

knowmore is a program of National Association of Community Legal Centres
ABN 67 757 001 303 | ACN 163 101 737.
NACLCL acknowledges the traditional owners of the lands across Australia
upon which we live and work. We pay deep respect to Elders past and present.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.