

Review of the National Redress Scheme: Have your say

This fact sheet explains the second anniversary review of the National Redress Scheme (NRS) for people interested in having their say on how the Scheme is working.

Why is this review happening?

When the NRS was launched on July 1, 2018, the Australian Parliament said the Scheme had to be reviewed after two years.

What is the purpose of the review?

The purpose of the review is to hear about people's experiences with the NRS and find out how the NRS is working — what's working well, what isn't and how can it be improved.

The independent reviewer will give a report to the government in February 2021, which will include suggestions for improving the NRS. The government will publish the report and tell everyone how it will respond.

Who is doing the review?

Ms Robyn Kruk AO is leading the review. Robyn is a former psychologist who has done a lot of work about mental health.

Robyn is being helped by the Department of Social Services' National Redress Review Team. This team is separate to the NRS.

Who can have their say?

Everyone can have their say, including:

- survivors who have applied for redress
- survivors who haven't applied for redress
- family members, friends and anyone else who has helped someone with the NRS.

How can I have my say?

There are two ways you can have your say. You can choose to do one or both.

1. Make a submission

This involves talking about your experiences with the NRS in your own words. Most people will write their submission, but you can also talk to the review team over the phone if you prefer. A submission is a good option for people who already know what they want to say.

You can make a submission between now and September 30, 2020. We have some information to help you make your submission on our website:

knowmore.org.au.

knowmore free legal help
for survivors

1800 605 762 | knowmore.org.au

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.

knowmore acknowledges the Traditional Owners of the lands across Australia upon which we live and work. We pay our deep respects to Elders past, present and emerging.

2. Complete an anonymous survey

This is a good option for people who want to give feedback about their experiences with the NRS, or explain why they haven't applied, but don't know where to start.

When the survey is available, we will put some information on our website to help you complete it: knowmore.org.au.

What if I'm not sure about having my say?

You might like to think about the following things when making your decision. It might also help to talk to someone you trust.

- You don't have to talk about the abuse that happened to you as a child.
- You don't have to share your name or any other personal information. You can also request that your views are kept private.
- What you say won't affect the outcome of your redress application.
- Talking about your experiences may trigger strong feelings. We have some tips to help you through this.

Where can I get more information?

You can read knowmore's tips for making a submission and completing the survey about your experiences with the NRS on our website: knowmore.org.au.

You can also read about the review on the NRS website: www.nationalredress.gov.au/about/second-anniversary-review.

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