

knowmore National Redress Scheme

1 July 2018 – 31 December 2020

Total calls and clients

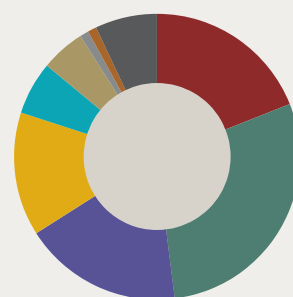


40,674
Total 1800 calls
nationally



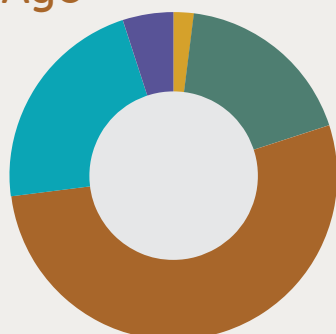
7,847
clients (intake
completed)
74%
new clients
since the Royal
Commission

Clients came from



| | |
|---------------------|-----|
| NSW | 19% |
| QLD | 29% |
| VIC | 18% |
| WA | 14% |
| SA | 6% |
| TAS | 5% |
| ACT | 1% |
| NT | 1% |
| International/Other | 7% |

Age



| | |
|---------|-----|
| 0-25 | 2% |
| 26-45 | 18% |
| 46-65 | 53% |
| 66+ | 22% |
| unknown | 5% |

Our clients



22%
priority clients



29%
identify as
Aboriginal and/
or Torres Strait
Islander



40%
identified
as female



60%
identified
as male

Brisbane

Level 20, 144 Edward Street
Brisbane QLD 4000
t 07 3218 4500

Melbourne

Level 15, 607 Bourke Street
Melbourne VIC 3000
t 03 8663 7400

Sydney

Level 7, 26 College Street
Sydney NSW 2000
t 02 8267 7400

Perth

Level 5, 5 Mill Street
Perth WA 6000
t 08 6117 7244

knowmore free legal help
for survivors

1800 605 762 | knowmore.org.au

* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.

knowmore Legal Service Limited | ABN 34 639 490 912 | ACN 639 490 912.
knowmore is funded by the Commonwealth Government, represented by the Attorney-General's Department and the Department of Social Services, and receives additional funding from the Financial Counselling Foundation.
knowmore acknowledges the Traditional Owners of the lands across Australia upon which we live and work. We pay our deep respects to Elders past, present and emerging.