

# knowmore

## National Redress Scheme

1 July 2018 – 30 June 2021

### Total calls and clients



**48,936**

Total 1800 calls  
nationally



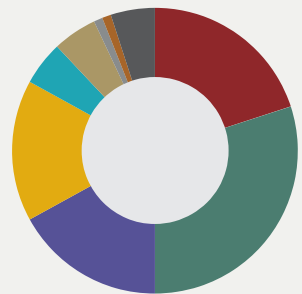
**9,261**

clients (intake  
completed)

**77%**

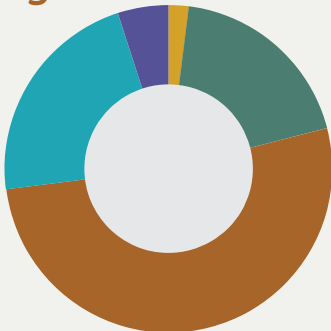
new clients  
since the Royal  
Commission

### Clients came from



NSW	20%
QLD	30%
VIC	17%
WA	16%
SA	5%
TAS	5%
ACT	1%
NT	1%
International/Other	5%

### Age



0-25	2%
26-45	19%
46-65	52%
66+	22%
unknown	5%

### Our clients



**20%**

priority clients



**31%**

identify as  
Aboriginal and/  
or Torres Strait  
Islander



**41%**

identified  
as female



**59%**

identified  
as male

#### Brisbane

Level 20, 144 Edward Street  
Brisbane QLD 4000  
t 07 3218 4500

#### Melbourne

Level 15, 607 Bourke Street  
Melbourne VIC 3000  
t 03 8663 7400

#### Sydney

Level 7, 26 College Street  
Sydney NSW 2000  
t 02 8267 7400

#### Perth

Level 5, 5 Mill Street  
Perth WA 6000  
t 08 6117 7244

**knowmore** free legal help  
for survivors

#### \* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.

**1800 605 762 | [knowmore.org.au](https://knowmore.org.au)**

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knowmore acknowledges the Traditional Owners of the lands and waterways across Australia upon which we live and work. We pay our deep respects to Elders past, present and emerging.