

# knowmore National Redress Scheme

1 July 2018 – 30 September 2021

## Total calls and clients

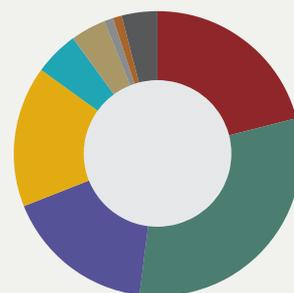


**52,893**  
Total 1800 calls nationally



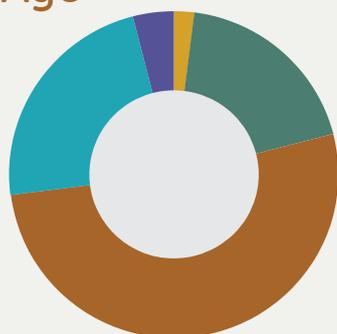
**9,882**  
clients (intake completed)  
**79%**  
new clients since the Royal Commission

## Clients came from



NSW	21%
QLD	31%
VIC	17%
WA	16%
SA	5%
TAS	4%
ACT	1%
NT	1%
International/Other	4%

## Age



0-25	2%
26-45	19%
46-65	52%
66+	23%
unknown	4%

## Our clients



**21%**  
priority clients



**31%**  
identify as Aboriginal and/or Torres Strait Islander



**41%**  
identified as female



**59%**  
identified as male

**Brisbane**  
Level 20, 144 Edward Street  
Brisbane QLD 4000  
t 07 3218 4500

**Melbourne**  
Level 15, 607 Bourke Street  
Melbourne VIC 3000  
t 03 8663 7400

**Sydney**  
Level 7, 26 College Street  
Sydney NSW 2000  
t 02 8267 7400

**Perth**  
Level 5, 5 Mill Street  
Perth WA 6000  
t 08 6117 7244

**knowmore** free legal help for survivors

**1800 605 762 | knowmore.org.au**

### \* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

*Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.*

knowmore Legal Service Limited | ABN 34 639 490 912 | ACN 639 490 912.  
knowmore is funded by the Commonwealth Government, represented by the Attorney-General's Department and the Department of Social Services.  
knowmore acknowledges the Traditional Owners of the lands and waterways across Australia upon which we live and work. We pay our deep respects to Elders past, present and emerging.