

# knowmore

## National Redress Scheme

1 July 2018 – 31 October 2021

### Total calls and clients



**54,336**

Total 1800 calls  
nationally



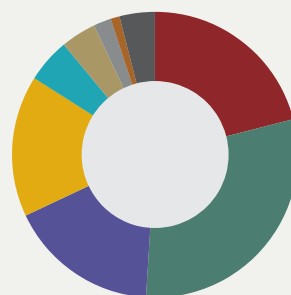
**10,098**

clients (intake  
completed)

**78%**

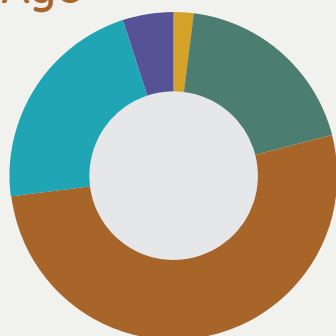
new clients  
since the Royal  
Commission

### Clients came from



NSW	21%
QLD	30%
VIC	17%
WA	16%
SA	5%
TAS	4%
ACT	2%
NT	1%
International/Other	4%

### Age



0-25	2%
26-45	19%
46-65	52%
66+	22%
unknown	5%

### Our clients



**21%**

priority clients



**34%**

identify as  
Aboriginal and/  
or Torres Strait  
Islander



**41%**

identified  
as female



**59%**

identified  
as male

#### Brisbane

Level 20, 144 Edward Street  
Brisbane QLD 4000  
t 07 3218 4500

#### Melbourne

Level 15, 607 Bourke Street  
Melbourne VIC 3000  
t 03 8663 7400

#### Sydney

Level 7, 26 College Street  
Sydney NSW 2000  
t 02 8267 7400

#### Perth

Level 5, 5 Mill Street  
Perth WA 6000  
t 08 6117 7244

**knowmore** free legal help  
for survivors

#### \* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.

**1800 605 762 | [knowmore.org.au](https://knowmore.org.au)**

knowmore Legal Service Limited | ABN 34 639 490 912 | ACN 639 490 912.

knowmore is funded by the Commonwealth Government, represented by the Attorney-General's Department and the Department of Social Services.

knowmore acknowledges the Traditional Owners of the lands and waters across Australia upon which we live and work. We pay our deep respects to Elders past and present for their ongoing leadership and advocacy.