

knowmore

National Redress Scheme

1 July 2018 – 31 December 2021

Total calls and clients



57,603

Total 1800 calls
nationally



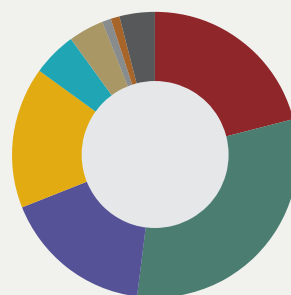
10,459

clients (intake
completed)

79%

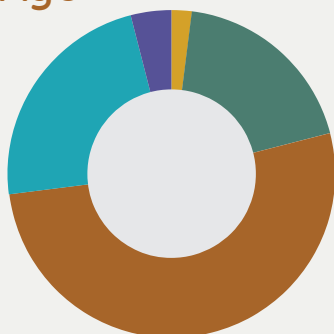
new clients
since the Royal
Commission

Clients came from



NSW	21%
QLD	31%
VIC	17%
WA	16%
SA	5%
TAS	4%
ACT	1%
NT	1%
International/Other	4%

Age



0-25	2%
26-45	19%
46-65	52%
66+	23%
unknown	4%

Our clients



20%

priority clients



32%

identify as
Aboriginal and/
or Torres Strait
Islander



41%

identified
as female



59%

identified
as male

Brisbane

Level 20, 144 Edward Street
Brisbane QLD 4000
t 07 3218 4500

Melbourne

Level 15, 607 Bourke Street
Melbourne VIC 3000
t 03 8663 7400

Sydney

Level 7, 26 College Street
Sydney NSW 2000
t 02 8267 7400

Perth

Level 5, 5 Mill Street
Perth WA 6000
t 08 6117 7244

knowmore free legal help
for survivors

* Notes re Priority Clients

Clients are allocated priority where they are of advanced age, and/or have identified immediate and serious health concerns such as a diagnosis of terminal cancer or other life-threatening illnesses.

Image inspired by original artwork by Dean Bell depicting knowmore's connection to the towns, cities, missions and settlements within Australia.

1800 605 762 | knowmore.org.au

knowmore Legal Service Limited | ABN 34 639 490 912 | ACN 639 490 912.

knowmore is funded by the Commonwealth Government, represented by the Attorney-General's Department and the Department of Social Services.

knowmore acknowledges the Traditional Owners of the lands and waters across Australia upon which we live and work. We pay our deep respects to Elders past and present for their ongoing leadership and advocacy.