

Financial Counselling for Survivors of Childhood Sexual Abuse (CSA)

Information for Referral Partners

What has changed?

From 2 March 2026, Knowmore is funded to provide free financial counselling (FC) to all survivors of child sexual abuse (CSA), regardless of where the abuse occurred (previously only available to survivors of institutional CSA).

This includes abuse that occurred:

- Within families
- In extended families or communities
- Online
- In institutions.

Who Is Eligible?

Financial counselling is available to:

- Any adult survivor of child sexual abuse
- Survivors seeking support for financial stress, debt, or related financial impacts
- Survivors, regardless of whether they are pursuing legal action or redress.

Clients do **not** need to:

- Be engaged in a compensation claim
- Be applying for a redress scheme
- Have documentation about the abuse
- Have income, assets, or savings.

This is a free, confidential, trauma-informed service.

What Support Can Financial Counselling Provide?

Knowmore's financial counsellors can:

- Assist with bills, debt, fines, and arrears
- Negotiate with creditors
- Explain financial rights and options
- Support budgeting
- Assist where financial stress is connected to trauma impacts.
- Help understand the impacts of accepting an NRS or TSGRS payment on a person's circumstances.

Financial counselling is practical, independent support for people experiencing financial hardship.

Legal Support

Knowmore also provides free, trauma-informed legal advice to survivors of childhood sexual abuse.

Legal advice may include:

- Redress schemes including Survivors of the Stolen Generations
- Referrals to explore civil litigation options
- Understanding legal rights
- Other justice pathways.

Survivors can access financial counselling, legal advice, or both, depending on their needs.

Access Pathways

Survivors can:

- Call Knowmore directly: 1800 605 762
- Be referred by a service provider (with client consent).

No formal referral form is required. Warm referrals are welcome.

Knowmore provides support nationally via phone and face-to-face appointments.