

Knowmore
Legal Service

IMPACT REPORT

2025–2026



ACKNOWLEDGEMENTS

At Knowmore Legal Service, we acknowledge Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of the lands on which we live and work. We pay our deepest respects to Elders past and present, and to emerging leaders. We recognise that sovereignty was never ceded and that these lands always were, and always will be, Aboriginal and Torres Strait Islander land.

We honour the enduring connection of First Nations peoples to Country, culture, community and kinship. We recognise the strength, resilience and leadership of Aboriginal and Torres Strait Islander peoples and acknowledge the ongoing impacts of colonisation, dispossession and intergenerational trauma. We remain committed to listening, learning and walking alongside First Nations communities in pursuit of truth, justice, healing and genuine reconciliation.

We also acknowledge and honour the survivors who trust us with the details of their deeply felt experiences. Every day, people reach out to Knowmore seeking support to understand their rights, navigate complex systems, tell

their truth, or pursue justice in a way that is meaningful to them. Their courage continues to inspire us.

This year, demand for Knowmore's services has grown. While this reflects increasing awareness of available pathways to justice and healing, it is also a reminder of the enduring impact of child abuse and trauma. We continue to operate in a world where children are experiencing abuse every day, including child sexual abuse. The need for prevention, accountability and survivor-centred responses remains as urgent as ever.

We recognise that, with less than twelve months remaining before applications close for the National Redress Scheme and the Territories Stolen Generations Redress Scheme, many survivors may be experiencing uncertainty, pressure, grief, anger or fear. For some, decisions about engaging with these schemes may reopen painful memories. For others, the approaching deadlines may bring a renewed sense of urgency. We acknowledge the complexity of these experiences and the immense strength it takes to consider these pathways.

To our Board, staff, volunteers, partners and supporters, thank you for your dedication, compassion and commitment. Your hard work is what allows us to deliver something we can all be proud of.



* Makarrata is a word in the Yolngu language meaning a coming together after a struggle, facing the facts of wrongs and living again in peace.



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WELCOME

This year has been one of growth, impact and increasing need.

Across every aspect of our work, demand for Knowmore's services continued to grow. More survivors sought legal information and advice. More people needed additional support to undertake their journey to seek justice, including through our counsellors, social workers, financial counsellors, and Aboriginal engagement advisors. More communities invited us into their spaces. More stakeholders looked to us for leadership, training and advocacy. In every measure, the need for specialised, trauma-informed and culturally safe support increased.

While we are proud of our response, the growing demand described throughout

this report tells a larger story. Far too many people continue to live with the lifelong impacts of child abuse. At the same time, children continue to be harmed today. Child abuse, including child sexual abuse, remains a reality in communities across Australia. Every day children are denied the safety, dignity and protection they deserve. This is the context in which Knowmore seeks to create impact.

As the National Redress Scheme and the Territories Stolen Generations Redress Scheme enter their final year, we are also seeing increasing urgency among survivors. For many people, the approaching closure dates bring difficult decisions and complex emotions. Some survivors are only now feeling ready to come forward. Others

are weighing whether they have the emotional capacity to engage in a process that may require revisiting painful experiences. Our role is not to tell survivors what to do, but to ensure they have access to information, support and trusted guidance so they can make the decision that is right for them.

Throughout this year, Knowmore has continued to evolve in response to survivors' needs. Our increasing work within custodial settings is of note, as is our expanded training program to support capability development across redress support services.

We are incredibly proud to have deepened our commitment to hearing and engaging with survivors to help direct our work. Our Lived Expertise Advisory Panel plays a crucial role within Knowmore, and their work to further embed lived expertise, is both challenging and exciting.

This report tells the story of those efforts and many more. More importantly, it reflects the courage of the survivors who place their trust in us every day. We are privileged to walk alongside them in their pursuit of justice and healing.

While there is much work still to be done, this report demonstrates what is possible when survivors are respected, encouraged and empowered to seek justice in whatever form they choose. That is the impact at the heart of Knowmore's work.



UNDERSTANDING OUR IMPACT



At Knowmore, we understand that impact is about far more than the number of people who contact us or the services we deliver. It is about what changes for

survivors as a result of being supported to pursue justice, healing and recovery in a way that is meaningful to them. Our impact framework continues to focus on five interconnected domains: Legal Justice, Cultural Connection, Healing and Recovery, Financial Wellbeing, and Improving Systems and Preventing Harm. These domains were developed with survivors and staff and reflect what matters most to the people we serve.

Measuring impact in this work is not straightforward. Many survivors engage with Knowmore for only a brief period, while the effects of child abuse, justice-making, and healing can unfold over decades. We do not have the benefit of long-term studies that allow us to track outcomes over many years. What we do have is a growing body of evidence drawn from client surveys, case studies, feedback, service data, and the experiences survivors choose to share with us. Together, these provide powerful insights into the difference that safe, specialist support can make.

This year, we have seen improvement across almost every metric we measure. More survivors are reaching out to our services. More people are accessing legal

advice, social work, financial counselling and cultural support. More clients report feeling heard, respected, informed and empowered to make decisions about their future. We have also seen significant growth in our engagement with Aboriginal and Torres Strait Islander communities, people in custody, people experiencing disability, and those facing complex social and financial challenges. These trends demonstrate both the increasing demand for our services and the value of the multidisciplinary, trauma-informed and culturally safe model that underpins our work.

The impact captured throughout this report also strengthens the case for something survivors and advocates have been saying for many years: specialist support must not end when the National Redress Scheme and Territories Stolen Generations Redress Scheme close. The need for legal advice, justice-making support, financial counselling, cultural connection and healing services extends well beyond the lifespan of these schemes. As demand continues to grow, the outcomes presented in this report reinforce Knowmore's advocacy for a permanent national legal service for survivors of child abuse, including child sexual abuse. Survivors deserve access to trusted, specialist support whenever they are ready to seek justice, tell their story, or explore their options, regardless of whether a government redress scheme remains in operation.



TOTAL CALLS AND CLIENTS FROM JUL 2018 TO JUL 2026



260,070

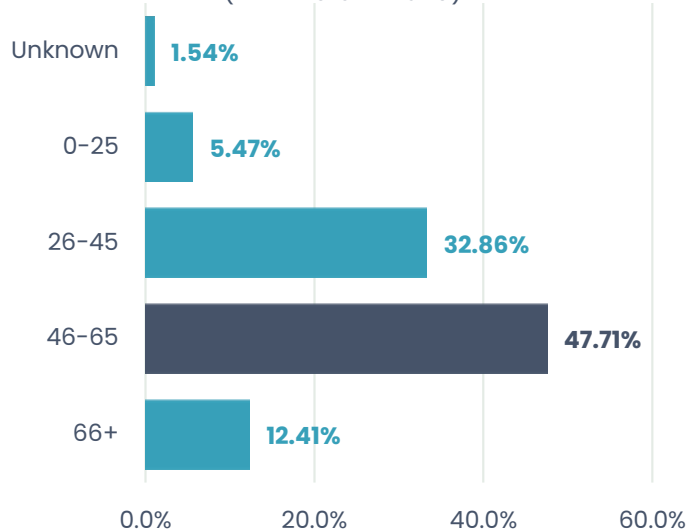


27,538

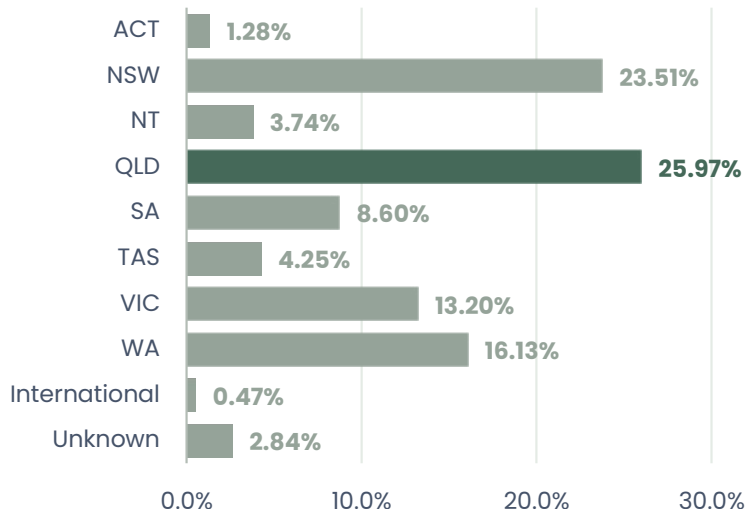
(41,975 clients calls in FY24/25 (Jul 2024–Jun 2025))

AGE GROUP

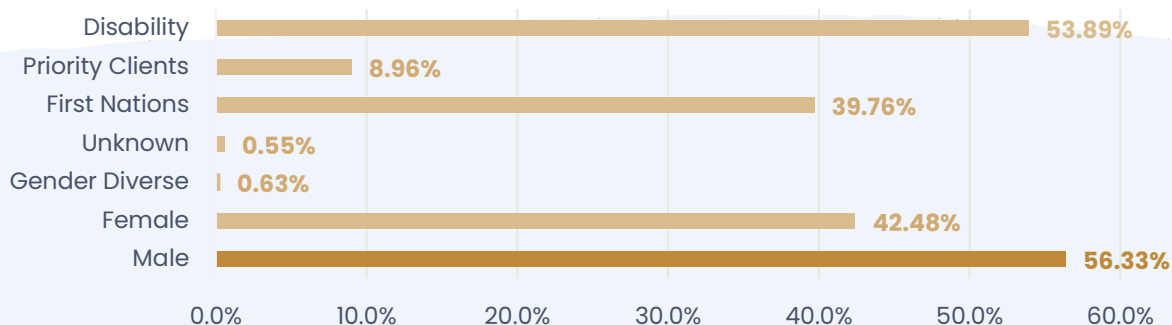
(At time of intake)



CLIENT LOCATION



OUR CLIENTS



DOMAIN 1. Legal Justice

Impact 1: People are empowered to understand their options and seek justice in the way that is best for them.

Impact 2: People get a better outcome than if they had not come to us.

Impact 3: We reach people who would otherwise not get help.

DOMAIN 2. Cultural Connection

Impact 1: People experience us as a culturally safe service.

Impact 2: People experience an increase in their sense of connection to culture and cultural healing through the process of working with Knowmore.

Impact 3: Growing relationships with First Nations communities and Elders guide the way we undertake our work.

DOMAIN 3. Healing and Recovery

Impact 1: People experience less re-traumatisation in navigating legal processes because we helped them.

Impact 2: People report healing and recovery as part of justice-making.

Impact 3: People are connected with supports that can help them.

Impact 4: People's sense of safety, trust and connection is improved.

DOMAIN 4. Financial Wellbeing

Impact 1: People's financial situation is improved.

Impact 2: People's money is protected.

Impact 3: People's quality of life is improved as a result of receiving a Redress payment.

Impact 4: People have improved their financial literacy.

DOMAIN 5. Improving Systems and Preventing Harm

Impact 1: Our contributions result in change to existing systems that impact survivors and protect children from harm.

Impact 2: We increase the capability of others to support survivors.

Impact 3: We are acknowledged across the sector as a valued and effective service system partner.

The Context in which we strive to make an Impact

Knowmore's work takes place at a time of growing complexity for survivors and the communities around them. While public awareness of child abuse and child sexual abuse has increased, many of the conditions that contribute to harm remain deeply entrenched. Daily media reports on child abuse and child sexual abuse are highlighting ongoing systemic failures to protect our children.

Across Australia, political debate has increasingly focused on "tough on crime" responses, particularly in relation to children and young people. Yet we know that many children who come into contact with youth justice systems have experienced abuse, neglect, trauma or family violence themselves.

Responses centred on punishment alone risk missing opportunities to address the causes

of harm and support children before their lives are shaped by deeper disadvantage.

At the same time, many Australians are facing significant financial pressure. Rising living costs, housing stress, and economic uncertainty can make it harder for survivors to seek help and engage in justice-making and recovery. For those already carrying the lifelong impacts of trauma, these challenges can be overwhelming.

Awareness and reporting of child sexual abuse continue to grow, driven by survivor advocacy and a greater willingness to confront issues that have too often remained hidden. Recent failures within sectors entrusted with the care of children, including childcare settings, have reinforced the need for ongoing vigilance, accountability and reform. We are also seeing growing concern about racism,

discrimination and exclusion, which continue to create barriers for many First Nations peoples and culturally diverse communities.

As the National Redress Scheme and Territories Stolen Generations Redress Scheme enter their final year, demand for Knowmore's services continues to rise. More survivors are seeking information, advice and support, while many others are only now feeling ready to come forward.

In this environment, our trauma-informed, culturally safe and multidisciplinary approach is more important than ever. Survivors' lives are complex, and their needs rarely fit neatly into a single system or service. By bringing together legal, social, cultural and financial expertise, Knowmore is able to support the whole person and create pathways to justice, healing and recovery that recognise the realities of their experiences.





DOMAIN 1 – Legal Justice

Justice-making sits at the heart of Knowmore's work. Every day, survivors come to us looking for information, support and a better understanding of their options. For some, this means applying to the National Redress Scheme or the Territories Stolen Generations Redress Scheme. For others, it means exploring civil litigation, accessing records, understanding their legal rights, or simply having

a safe space to tell their story and be heard. While every survivor's journey is different, the ability to make informed choices is always central.

We know that engaging with legal systems can be difficult, particularly for people whose experiences have left them with a deep mistrust of institutions. We also know that trauma does not always leave survivors with clear memories or complete records of what happened to them. At Knowmore, we are tenacious in pursuing the best possible outcomes for our clients. We work to ensure that the effects of trauma

do not become a barrier to justice, and that survivors are not disadvantaged because of the way trauma can affect memory and recall. Through careful advocacy, evidence gathering and specialist support, we help ensure survivors' experiences are understood in their full context.

The evidence in this section demonstrates how our trauma-informed, culturally safe and multidisciplinary approach helps people understand their options, pursue justice on their own terms and achieve outcomes that might otherwise be out of reach.

Impact 1

People are empowered to understand their options and seek justice in the way that is best for them.

“It is a free service that helped me understand what my options were and provided a decent level of support.”

“The kindness, non-judgement, and understanding of the folks I spoke with. Knowmore is an intermediary to support people who struggle to navigate a complex and flawed system.”



Evidence

27,083

Total clients supported
to 30 June 2026

25.5%

Increase in new clients
compared with the
previous period

4,498

New clients from 1 July
2025 to 30 June 2026

92.5%

Of clients said Knowmore
listened to their legal
problem and they felt heard

Reviews and revocations – chasing the best outcomes possible.

Coming to Knowmore means more than a financial outcome — survivors tell us that being supported and not going through the process alone is equally important.

Impact 2

*People get a
better outcome
than if they had
not come to us.*

Average value of claims per client

\$82,637

The average value of claims was \$82,637 per client, compared with an average redress payment of \$55,000 overall. Applications reviewed by Knowmore averaged more than \$91,000.

“

‘I cannot thank you and Knowmore enough, you have been such a lifeline since 2016 when the Royal Commission happened. Every single person I spoke to has been so beautiful and trauma informed. If it wasn’t for your help, I would never have done the review.’

”

92

Prisons Knowmore is actively working across

50%

Increase in culturally and racially marginalised clients

40%

Of clients reported a disability this period

11%

Of clients were at risk of, or experiencing, homelessness

These figures show how Knowmore is reaching people who may otherwise face significant barriers to legal support.

Impact 3

We reach people who would otherwise not get help.





DOMAIN 2 - Cultural Connection

For many Aboriginal and Torres Strait Islander survivors, justice cannot be separated from culture, community, identity and truth-telling. At Knowmore, we recognise that culturally safe services are essential if First Nations peoples are to access support in ways that are respectful, empowering and meaningful.

This year marked an important milestone with the completion and implementation of Knowmore's Cultural Protocol. Developed with the guidance of Aboriginal and Torres Strait Islander staff and leaders, the protocol provides a stronger foundation for culturally safe practice across our organisation. We were also proud to bring together our Aboriginal Engagement Team in Adelaide, creating space for shared learning, professional development and strengthening the

relationships that underpin this important work.

Our approach is guided by the knowledge and leadership of Elders, communities and Aboriginal and Torres Strait Islander staff across Australia. We understand that trust is built over time through listening, respect and genuine partnership. The stories and outcomes in this section demonstrate the impact of cultural safety, cultural connection and community leadership in supporting justice-making, healing and self-determination.

Impact 1

People experience us as a culturally safe service.



29%
Increase in
First Nations
clients



42.3%
Of Knowmore
clients identify
as First Nations
people



Client story: sustained support through the Territories Stolen Generations Redress Scheme

An older man from the Tiwi Islands first engaged with Knowmore to seek redress through the Territories Stolen Generations Redress Scheme (TSGRS). Over a period of 19 months, he worked closely with the same Aboriginal Engagement Advisor in Darwin, building a trusted relationship that provided cultural support and consistency throughout the process. This year, the client's full TSGRS payment was finalised, marking an important milestone in his justice-making journey. Through the trust established over many

months, the client felt comfortable exploring additional options available to him.

Knowmore is now supporting him to consider an application to the National Redress Scheme. This story highlights the importance of culturally safe, relationship-based support. For many survivors, trust is not built in a single conversation. It develops over time through consistency, respect and genuine connection. By walking alongside the client throughout his journey, Knowmore helped create the confidence and safety needed for him to pursue further pathways to justice.



Impact 2

People experience an increase in their sense of connection to culture and cultural healing as a result of their interactions with Knowmore.

Client story: remote estate account access after cyclone displacement

A client from Borroloola, around 1,000 kilometres from Darwin, had been approved for the Territories Stolen Generations Redress Scheme, but could not receive their payment until an estate bank account was opened. Living in a remote community, recently displaced by a cyclone, and with English as a second language, the client faced significant barriers in navigating the process. With the client's authority, Knowmore's Aboriginal Engagement Advisor contacted the Commonwealth Bank on their behalf. When the initial response was simply to attend a "local branch", Knowmore escalated the matter and worked directly with a bank manager to find a practical solution.

Together, Knowmore and the bank developed a process that allowed the estate account to be opened remotely. The client was then able to provide the required documentation to the Scheme and successfully receive their redress payment. Importantly, the impact extended beyond this individual outcome. The process established through this advocacy created a pathway for future clients in similar circumstances. Just weeks later, another client was able to open an estate account within days using the same approach. This example highlights the issues that can impact those who live in remote communities. Our work allows them to remain connected to culture and still achieve the outcomes they deserve.

We take leadership from Aboriginal Elders and members of the Aboriginal and Torres Strait Islander community, whose knowledge, culture and lived experience shape how Knowmore works with First Nations communities. These three women are part of Knowmore's Lived Expertise Advisory Panel.



Aunty Glendra (Gallindurra) Stubbs OAM

A Wiradjuri woman whose mob originates from the Mudgee, Dubbo and Narrandera area. Aunty Glendra has been with Knowmore for more than 13 years as our Elder in Residence, and champions the rights and voices of survivors every day.



Sandra Noble

A proud Warlpiri woman, lived experience advocate and public speaker, whose work is informed by lived experience of the Stolen Generations, coercive control, domestic and sexual violence, childhood sexual abuse, homelessness and starting over later in life. She is committed to ensuring First Nations voices, language and cultural ways are respected in justice and violence reform, and has contributed to national reform through the Australian Law Reform Commission's Inquiry into Justice Responses to Sexual Violence.



Bronwyn Smith

A proud Wakka Wakka woman who holds knowledge of cultural obligations, protocols, rights and practices across Aboriginal and Torres Strait Islander communities, and has deep relationships with people in Cherbourg, Woorabinda, Palm Island, Yarrabah, Bamaga and Darnley (Brub) Island. She led a cultural immersion program for Knowmore staff at the Cherbourg Ration Shed and Museum, and has held a range of senior positions and appointments within the Queensland Government.

*"It is important that I impart my knowledge onto primarily my family. —
Bronwyn Smith, Wakka Wakka woman, Lived Expertise Advisory Panel"*

Impact 3

Growing relationships with First Nations Communities and Elders guide the way we undertake our work.

Led by Knowmore's Elder in Residence, Aunty Glendra Stubbs, we have sought advice and input from First Nations Elders across Australia in considering how best to deliver our services in a culturally safe way. We were proud to attend the anniversary of the National Apology to the Stolen Generation at Parliament House, where we had the opportunity to listen, learn and hold space to hear survivors talk about their experiences and the meaning of apology.



DOMAIN 3 - Healing & Recovery

For many survivors, justice is only one part of a much broader journey of healing and recovery. Legal processes can be challenging and often require people to revisit painful experiences. With the right support, however, they can also provide acknowledgement, validation

and a sense of progress towards healing.

Knowmore's social workers and counsellors play a vital role in creating the safety and trust survivors need to engage with complex systems. Working alongside lawyers, Aboriginal Engagement Advisors and financial counsellors, they provide emotional support, crisis intervention, safety planning and referrals to other services when needed.

The demand for this support has grown significantly. Survivors are increasingly presenting with complex and intersecting needs, including mental health concerns, housing insecurity, family violence, substance use and social isolation. In response, Knowmore has continued to strengthen relationships with community organisations and specialist services across Australia.

Impact 1

People experience less retraumatisation in navigating legal processes because we helped them.



95%

Of clients reported that Knowmore's support made a positive difference for them.



"I think it is going along mighty fine, it is a big thing to get help. All I had to do was pick the phone up and there was someone to help me."

"The people I spoke to were helpful, approachable and delicate with everything that was happening in my situation. Knowmore went out of their way to provide extra care. They put my needs first when I had concerns and specific needs. I have been in the mental health system since I was a child and spoken to a lot of services and this is the first time I felt that my needs were met and I was treated like a human."





Client Story: consistent support across a three-year engagement

A client who had been engaged with Knowmore for three years, and who had applied to the National Redress Scheme, lived with a bipolar diagnosis, experienced periods of poor mental health and housing instability, and moved in and out of the prison system, at times facing a high risk of self-harm. Throughout their engagement, Knowmore's social work and counselling team provided consistent support, including safety planning and linking the client with external services such as counselling, alcohol and other drug

programs, and homelessness services. The client had consented to Knowmore being included in their safety planning, strengthening coordination of care across services. The client has stayed connected with Knowmore over the years, including after release from prison to update their address, discuss support needs, and check on the progress of their redress application, and recently followed their safety plan by calling an ambulance when their mental health declined.

Increase in clients accessing support from Knowmore's Social Services Team

46.9%

Impact 2

People report healing and recovery as part of justice-making.

18 warm and 160 cold referrals from the Social Services Team to external services

178



95%
Of people surveyed said Knowmore was easy to contact



92%
Of clients surveyed said they would recommend Knowmore to others

Impact 3

People are connected with supports that can help them.

45%

increase in client referrals to other support services, including housing, mental health, emergency relief, and community support.

95%

Of people surveyed said they were treated with respect and were made to feel comfortable and safe.

Impact 4

People's sense of safety, trust and connection is improved.

“

The legal advice, trauma informed, the way the lawyer spoke to me, it made me feel very safe, I felt the lawyer was very responsive. I really truly feel blessed and grateful to have found this service.”

“I found it easy to talk to Knowmore legal. I found them very helpful and supportive. Talking about sexual abuse is very hard to do but I felt safe talking to Knowmore legal. It is helpful and healing to finally talk about the abuse and being believed, I felt safe and protected.”

“You can truly feel that they are listening and understanding the trauma we've been through. Don't feel judged. I felt the empathy and caring through the phone and I really needed that, and that's what a lot of people need. Thank you to everyone there.”

”



DOMAIN 4 - Financial Wellbeing

Financial wellbeing is an important part of both justice and recovery. Many survivors have experienced lifelong financial disadvantage linked to the impacts of trauma. Others receive redress or compensation payments that represent the largest amount of money they have ever managed, and are faced with important decisions about

how to use and protect those funds.

Knowmore's specialist financial counselling team provides support that goes well beyond budgeting advice. The team assists survivors with debt, scams, financial abuse, Centrelink, housing, aged care and a range of other issues that can affect long-term financial security.

This specialist expertise has become increasingly important as new redress schemes emerge, including the Western Australian Stolen Generations Redress Scheme, where the team has helped survivors understand how payments may interact with other compensation arrangements, government benefits and financial obligations.

94%

Of clients were
satisfied with the
service

81%

Of clients felt better
able to deal with
their financial issues

21%

Of clients needed
debt or hardship
support

4.6%

Of clients were
identified as being at
risk of financial abuse

Impact 1

*People's
financial
situation is
improved.*



"There were times things felt completely overwhelming, but having someone treat me with dignity, compassion and understanding made more difference than you probably realise. I have now secured a new private rental and am preparing for a fresh start, which feels like the first hopeful step I've had in a long time."

— client, in a message to their Knowmore financial counsellor





Evidence

1,768

People engaged with
Knowmore's financial
counsellors

1,852

Financial counselling
services provided

607

Services included
support with debts
or hardship

90

Clients were impacted
by financial
or elder abuse

Client Story: protecting a redress payment from unauthorised withdrawals

A 42-year-old Aboriginal man was referred to a financial counsellor by an Aboriginal Legal Service lawyer following outreach on the Mid-North Coast. He had previously received the maximum National Redress Scheme payment of \$150,000. While incarcerated, he discovered that most of his compensation had been withdrawn from his bank account, allegedly by family members, and unauthorised withdrawals continued despite reports to police and the bank. The financial counsellor

provided advocacy over an extended period while the client was transferred between three correctional centres, successfully challenging the bank's initial refusal by demonstrating it had failed to protect his funds after being notified of suspected fraud. Following escalation, the bank agreed to reimburse the full \$150,000, plus an additional \$6,500 in compensation, restoring his financial security as he prepared for release.

Impact 2

*People's money
is protected.*

Client Story: addressing predatory sales tactics

A client in financial hardship, also struggling with mental health and substance use, had signed up for six mobile phone services at a retail store and sold the handsets to raise money, leaving a debt of \$1,500. The financial counsellor identified this as predatory sales conduct given the client's vulnerability, and successfully advocated to have the debt refunded and to secure \$7,000 in compensation for the distress caused.



Impact 3

People's quality of life is improved as a result of receiving a Redress payment.

Client Story: avoiding a Centrelink suspension ahead of release

A 40-year-old man preparing for parole in a Tasmanian prison, was supported by a financial counsellor to plan for his redress payment and resolve outstanding debts. By advising him to delay acceptance of his payment until after release, the counsellor

helped him avoid a 13-week Centrelink income suspension. The counsellor also negotiated with the local hospital to have medical debts cleared through Medicare, giving him a stronger financial foundation as he transitioned back into the community.

Impact 4

People have improved their financial literacy.

Client Story: waiving a disproportionate loan debt

A 47-year-old client receiving the Disability Support Pension was referred to a financial counsellor after receiving her National Redress Scheme outcome. She had taken out a \$7,500 car loan with a third-tier lender and, despite repaying more than \$11,000, still owed around \$12,000 on a vehicle worth \$4,500. The counsellor advocated for the remaining debt to be waived on compassionate grounds, which the lender agreed to, allowing her to retain her redress funds for other essential needs. She was also connected with her local neighbourhood centre to access energy assistance vouchers.

A client who was incarcerated and had a National Redress Scheme application in progress, had no bank account and would have been unable to safely receive his payment. The financial counsellor liaised with the prison's rehabilitation team to obtain identification documents and advocated with a major bank to have an account opened in his name.

“The FC was kind, I felt respected and safe. I am very grateful for financial counsellor's assistance. The information provided from financial counsellor made a big difference to me.”

“I find that using the DEX score is a helpful way to encourage clients to reflect on their sessions and how I have supported them. Scores typically start around 1 or 2 out of 5 and often end at 5 by the close of the sessions.” — Financial Counsellor



DOMAIN 5 – Improving Systems and Preventing Harm

Many survivors tell us that their pursuit of justice is not only about what happened to them; it is also about ensuring that others do not experience the same harms in the future. Knowmore shares this commitment. Alongside supporting individual survivors,

we work to improve systems, strengthen protections and prevent future harm.

Drawing on the experiences of thousands of survivors, we advocate for improvements to redress schemes and broader pathways to justice, working with governments, regulators

and community organisations, to ensure survivor voices are reflected in decision-making. Our impact also extends to building the capability of the broader service system, sharing the knowledge and expertise developed through more than a decade of specialist practice.

Impact 1

Our contributions result in change to existing systems that impact survivors and protect children from harm.

In 2025–26, Knowmore made 11 formal submissions to government reviews, inquiries and legislative reforms, and contributed to numerous consultations, parliamentary briefings and national advocacy campaigns.

We continued to advocate for reforms to the National Redress Scheme, including greater transparency, improved survivor outcomes and planning for support services beyond the Scheme's closure, and contributed to the development of emerging redress schemes, including the Western Australian Stolen Generations Redress Scheme and the proposed Tasmanian Historical Forced Adoptions Redress Scheme.

Knowmore remained a leading voice in efforts to combat claim farming, contributing to reforms across multiple jurisdictions and advocating for a nationally consistent response, and worked to strengthen human rights protections, victims' rights and justice responses to sexual violence.



379

Unique organisations
engaged

91

Training sessions
delivered

1,493

Attendees reached

Impact 2

*Building the
capability
of others
to support
survivors.*

*"Thank you for organising this — it is above and beyond the
support I'd hoped for."*



+4% organisations
+13.5% attendees
+7% training sessions

*"The presentation was calm, reassuring, positive. It gave me
additional respect for Knowmore."*

Impact 3

Knowmore participated in a Community of Practice with Redress Support Services who assist survivors in prison, contributing training and sharing insights and resources from Knowmore's wider prison practice. Building the capability of services to work with incarcerated survivors is crucial, as there are many barriers for prisoners to access assistance — and incarcerated survivors have only been able to apply for redress since mid-2024.

*We are
acknowledged
across the
sector as a
valued and
effective
service system
partner.*

Through collaboration and solidarity, Knowmore amplified survivor voices and advanced reforms to protect children, uphold rights, and reduce harm.



+59%

LinkedIn
following

+26%

Facebook
following

+473%

Instagram
following

TikTok

Established for
the first time

"This info you've just sent through now and all that you shared when we caught up last is really helpful towards me understanding the process better."

"Thanks for clarifying the form Knowmore use and sending us the information on accessing information from the police. It is confusing to navigate and we appreciate your advice."

"Thank you as always for sharing Knowmore's information with the RSS at the Prison CoP meeting yesterday. The feedback from the meeting was very good with people commenting on the really excellent information sharing happening."





Knowmore Legal Service

Free call 1800 605 762

Hours: Mon – Fri 9am to 5pm



*When survivors speak up,
your support ensures
we're here to listen*

DONATE TODAY

ADELAIDE SA

Level 1, 99 Gawler Place
Adelaide SA 5000
GPO Box 1365
Adelaide SA 5001
t: 08 7092 2740

DARWIN NT

Level 2, 13 Cavenagh Street
Darwin City NT 0800
GPO Box 413
Darwin NT 0801
t: 08 7918 8455

PERTH WA

12 Newcastle Street
Perth WA 6000
PO Box 277
Perth WA 6849
t: 08 6117 7244

BRISBANE QLD

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